



SWYFT SCRIPTS

1800 West Loop South STE 2110

Houston, TX 77027

Phone: 888-799-3879 | Fax: 281-326-6564

Email: support@swyftscripts.com

HOW TO CHECK ON A PRESCRIPTION ORDER

Patients may check the status of a prescription order by phone, text message, through the SwyftScripts mobile app, or via the patient portal. SwyftScripts provides real-time updates once a prescription has been received, processed, and made ready for pickup or delivery. Most prescription orders are completed the same day or by the next business day, depending on insurance verification and stock availability. Patients will be notified promptly if any delays occur or additional information is required to complete the order.

Effective Date: October 2025