



**SWYFT SCRIPTS**

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**HOW TO OBTAIN MEDICATIONS NOT AVAILABLE AT THE PHARMACY**

If a prescribed medication is not available at SwyftScripts, the pharmacy will make every reasonable effort to obtain the medication promptly by sourcing from approved suppliers and other SwyftScripts locations. If the medication cannot be obtained in a timely manner and an alternative pharmacy cannot be identified that can fulfill the prescription, the patient will be informed immediately. In such cases, the patient may choose to locate another pharmacy and request that SwyftScripts transfer the prescription to that location. Our team remains committed to assisting patients in securing necessary medications as quickly and safely as possible.

*Effective Date: October 2025*